

SUSAN E. RIDENOUR

EDUCATION: Doctoral work, 1979 - 1980, Georgia State University, educational research, measurement & statistics
M.B.A., 1975, Georgia State University, management
M.B.E., 1971, Georgia State University, business education
B.S., 1969, North Georgia College, business administration

EXPERIENCE: WebMaster & programmer
Student assessment planning and implementation
Project implementation and management
UNIX/Xenix training and support (hardware and software)
Applications programming and training

SELECTED PROJECTS:

Scoring Center Director, Spring - Summer, 1996. Subcontract to Questar Data Systems for two large-scale performance item scoring programs. Over thirty educators trained on one or both projects; scoring was accomplished day and evenings. Over 500,000 papers scored using computers, scanned student writing and Internet compatible scoring system.

Adjunct instructor, National College (1994-1996) and Dakota County Community College (1996). UNIX operating system courses: Introduction, Advanced, and Systems Administration.

Georgia Writing Assessment Project. R&R Evaluations, Inc. designed, developed and implemented the statewide writing assessment program for the public schools of Georgia for the years of 1984-88. This was a computer-based essay rater training, scoring and reporting of student essays; statewide assessment for grades 10, 8 and 4. I managed raters and project staff. I advertised for, interviewed, tested and selected over 200 raters (50 - 100 per test administration) for seven test administrations. I supervised materials processing from printing and shipping through scoring and reporting.

GED Certified Chief Reader. I trained and qualified as a state Chief Reader for the writing portion of the national GED test -- 1988.

Basic Skills Instruction in Vocational Education. R&R Evaluations, Inc. conceived and developed this video-based staff development program for teachers. This program was designed to demonstrate ways to infuse basic skills instruction into vocational courses. I supervised editing and printing, *Study Guide* and *Instructor's Guide*. 1986 with R.R. Rentz & D.M. Roberts.

Maryland Writing Assessment. This contract was for one year's scoring and reporting of student writing achievement by students of the Maryland public schools. For this project, students wrote two samples and scores were paired for each student's test report. R&R Evaluations, Inc. employed new technologies to accomplish the scoring and reporting: scanner sheets to collect ratings, computer software to identify essays which required resolution scoring, and pairing of student scores. I advertised for, interviewed, and hired 100 raters for five weeks of scoring; I supervised the project support staff.

Stanford Achievement Test, Edition 7. This research project lasted for over two years for The Psychological Corporation. I programmed statistical reports of 142 subtests at 13 grade levels for this national achievement test battery.

Georgia Assessment Project and Regents' Testing Program. Statewide multiple-choice assessment programs; reading and mathematics for grades 3, 8, 10 (GAP), college remedial English exit exam and Rising Junior English exam (RTP). I trained and supervised item writers and computer programmers. I created test forms, analyzed test results and reported student results (GAP, 80,000 students per grade; RTP, 10,000 students per quarter).

EMPLOYMENT:

R&R Research WebMaster and scoring center director	January, 1996 - present
Consulting & Teaching Completed short-term consulting projects for various clients Teaching UNIX system administration & business English (Minnesota)	June, 1993 - January, 1996
Infinite Solutions, Inc. Support Specialist	June, 1990 - June, 1992
R&R Evaluations, Inc. Vice President, Project Manager	January, 1982 - August, 1988
Georgia State University Senior Programmer/Analyst, Georgia Assessment Project Programmer, Regents' Testing Program	September, 1975 - December, 1981
University System of Georgia, Board of Regents Statistician	June, 1973 - August, 1975
DeKalb County Board of Education Evening Instructor Vo-Tech School High School Business Education Teacher	August, 1971 - September, 1973